

**DIVISION OF MEDICAID SERVICES**

1 WEST WILSON STREET  
P O BOX 309

MADISON WI 53701-0309

Telephone: 608-266-8922

FAX: 608-266-1096

TTY: 711

Tony Evers  
Governor

Andrea Palm  
Secretary

**State of Wisconsin****Department of Health Services**

**2021 Wisconsin Medicaid Managed Care  
Encounter Technical Conference Call Schedule**

Date	Time	Toll Free Call in Number	Local Dial in Number	Participant Code	Weekday
January 7, 2021	1:00 - 2:00 PM	1-844-341-6885	(608) 316-9000	572038	Thursday
February 4, 2021	1:00 - 2:00 PM	1-844-341-6885	(608) 316-9000	572038	Thursday
March 4, 2021	1:00 - 2:00 PM	1-844-341-6885	(608) 316-9000	572038	Thursday
April 1, 2021	1:00 - 2:00 PM	1-844-341-6885	(608) 316-9000	572038	Thursday
May 6, 2021	1:00 - 2:00 PM	1-844-341-6885	(608) 316-9000	572038	Thursday
June 3, 2021	1:00 - 2:00 PM	1-844-341-6885	(608) 316-9000	572038	Thursday
July 1, 2021	1:00 - 2:00 PM	1-844-341-6885	(608) 316-9000	572038	Thursday
August 5, 2021	1:00 - 2:00 PM	1-844-341-6885	(608) 316-9000	572038	Thursday
September 2, 2021	1:00 - 2:00 PM	1-844-341-6885	(608) 316-9000	572038	Thursday
October 7, 2021	1:00 - 2:00 PM	1-844-341-6885	(608) 316-9000	572038	Thursday
November 4, 2021	1:00 - 2:00 PM	1-844-341-6885	(608) 316-9000	572038	Thursday
December 2, 2021	1:00 - 2:00 PM	1-844-341-6885	(608) 316-9000	572038	Thursday

- ❖ **ALL** of the encounter meetings scheduled for 2021 will be Skype conference calls.
- ❖ It is **highly recommended** to use the instant messenger on Skype virtual lobby for any questions you may have during the call.
- ❖ **Phone Users:**
  - To dial in, use the phone number provided in the meeting invite. When prompted for the participant code, please use the code provided in the technical call agenda.
  - Please be courteous during the technical conference calls and mute your phone during the meeting.
  - **Do not place your phone on hold during the meeting.** This may cause disruption during the call due to automated messages or music.
  - Your phone line may be muted during the conference call. If you need to ask a question during the call, **press \*6** on your touch tone phone to unmute. Due to a large volume of people in the call you **may have to wait up to 15 seconds** until an automated voice message will notify you that you have been unmuted.
- ❖ **PC Users:**
  - To access the virtual lobby please click on the hyperlink provided on the agenda.
  - Please be courteous during the technical conference call and mute your headset during the meeting.